

# Grammarly in Teaching Writing to EFL Learners at Low Levels: How Useful Is It?

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## Abstract

This study aims at identifying the extent to which Grammarly can improve low-level EFL learners' writing and the types of errors that Grammarly can help learners avoid most. Two groups of low-level English as a foreign language learners (30 female students each) taught by the same teacher participated in this study. Errors made by the two groups in a pretest and a posttest were identified and compared. The results show that the experimental group performed better than the control group in the posttest, which suggests that Grammarly can generally help low-level students improve their writing skills. Findings also show that some errors were more amenable to correction and feedback whereas others, namely grammatical errors related to word forms and word usage, were resistant, and no noticeable improvement was attested.

**Keywords:** Grammarly, writing, English as a foreign language, Automatic Writing Evaluation

## 1. Introduction

Grammarly is an Automatic Writing Evaluation (AWE) program that has become very widespread among users of English (e.g., Vernon, 2000; Bigert, 2004; Chen, 2008; Potter & Fuller, 2008; Burston, 2013; Radi, 2014;). This is evident from the large number of Grammarly subscribers reaching 30 million people and 30, 000 teams using it daily to strengthen their writing (Grammarly Inc. 2021). Many learners of English as a foreign/second language (EFL learners) use this tool especially over the past few years when online education has become very common due to the COVID-19 pandemic.

Grammarly, founded in 2009 as an online grammar checker, aims to help writers improve their grammar knowledge and writing skills (Moore, 2018). It has many advantages for learners in that it provides direct feedback by identifying mistakes and suggesting corrections immediately. It also increases writers' confidence as they do not feel shy or afraid of committing errors (Lailika, 2019).

Many studies found that using Grammarly was beneficial to its users, who were at advanced or intermediate levels (Qassemzadeh & Soleimani, 2016; Ghufroon & Rosyida, 2018; Russell & O'Neil, 2018; among others); however, we still do not know the extent to which Grammarly can be useful to EFL learners at low levels (beginner and pre-intermediate levels), as their low level might not enable them to understand and benefit from the feedback provided to them. Is using such a tool worth the time, effort, and money spent on it? Note that Grammarly comes in two versions: one is free and offers to check 150 types of errors; the other is the premium subscription, and it checks 400 types of errors. This study deals with the free version as all the participants in this study had access to the free one only.

Arab learners of English face many difficulties in learning English (cf. Abu Guba, 2023; Abu Guba, Mashaqba, Jarbou & Al-Haj Eid, 2023; Abu Guba, Fareh & Yagi, 2023). It is assumed that a software such as Grammarly can be of great help and benefit to learners of English in general. However, it is still not established whether such a tool can be effective for low-level learners. Therefore, this study aims to explore how much and in what ways Grammarly can help low-level EFL learners. More specifically, the current study attempts to answer the following questions:

1. To what extent can Grammarly help improve low-level EFL learners' writing?
2. Which types of errors does Grammarly help learners avoid most?

In the next section, we review relevant literature and show that no studies have focused on the use of Grammarly by EFL learners at low levels. In section 3, we lay out the methods and in section 4 we identify the errors and the degree of their responsiveness to Grammarly feedback. We conclude the study with a discussion of the results and recommendations to EFL learners and teachers.

## 2. Literature Review

The literature on using AWE programs has focused on intermediate and advanced users of English, while little is known about using them among lower-level EFL learners. Past research focused on the user's experiences of Grammarly, and the types of errors detected by Grammarly (e.g., Daniels & Leslie, 2013; Schraudner, 2014; Cavaler & Dianati, 2016; Qassemzadeh & Soleimani, 2016; Jayavalan &

Razali, 2018; Karyuatry et al., 2018; Nova, 2018), and comparisons of the feedback given by Grammarly and writing centers (e.g., Dembsey, 2017; Russell & O'Neill, 2019).

Comparing Grammarly with other spelling and grammar software, Daniels and Leslie (2013) reported that Grammarly was not very useful to learners as it did not suggest corrections of the errors and its explanations were complex. Knowing that such technology-based engines are always developing, it remains to be discovered if it is still the case a decade later. Similarly, Hoang and Kunnan (2016), in their study of the effectiveness of 'MY Access' automated writing program (which is similar to Grammarly), stated that the grammar feedback was designed for English native speaker student writers because non-native speakers may sometimes not understand the suggestions given by the program due to language barriers. This is expected as lack of interaction with the program is problematic especially for low-level students, who need clear instructions, more exercises, and model examples to improve their writing skills.

On the other hand, Qassemzadeh and Soleimani (2016) studied the effect of the feedback given by Grammarly and the feedback given by teachers on learning passive structures by 70 intermediate male and female EFL Iranian learners. Post-test results showed that learning passive structures using Grammarly was more effective than learning passive structures by teachers. Cavaleri and Dianati (2016) investigated students' perceptions of Grammarly in an Australian university. Overall, students believed that Grammarly helped them understand grammar rules and provided them with direct interactivity. The same results were obtained by Yulianti and Reni (2018), who explored the use of Grammarly in teaching writing. They reported that students had positive reactions toward using Grammarly, which was helpful in improving their writing skills. Nova's (2018) study aimed to find the strengths and weaknesses of Grammarly in evaluating the academic writing of three postgraduate Indonesian students. Results of interviewing the students to evaluate their experience with the program showed that the program had many strengths such as useful feedback with explanations and examples, ease of access, and high speed. On the other hand, some weaknesses such as misleading feedback and lack of content and context evaluation were reported.

Research comparing feedback and the usefulness of AWE software with human ones yielded mixed results. Dembsey (2017) compared the feedback provided by Grammarly on three freshmen's essays with the feedback provided by the writing center by ten consultants. Results revealed that Grammarly provided twice more feedback than the consultants because of repeated comments on repeated errors, while the consultants covered more issues in their feedback than Grammarly. However, neither Grammarly nor the consultants provided 100% accurate feedback because both used inaccurate and complex terms which were unfamiliar to most students especially when explaining the sentence-level issues. Dembsey concluded that the writing center consultants' feedback was better because of its being trainable, interactive, and flexible, unlike that of Grammarly, which seemed to be inflexible and driven by algorithms.

Ghufuron and Rosyida (2018) compared the effectiveness of using Grammarly feedback and teachers' corrective feedback in reducing writing errors made by 40 Indonesian university students in terms of diction, grammar, spelling, and punctuation. The results showed that students who used Grammarly had a significant reduction in writing errors than those who were evaluated by teachers.

Russell and O'Neill (2018) examined the perceptions of 54 Australian students who received grammar feedback from Grammarly and 42 students who received feedback from academic advisors. The results indicated that students who received feedback from Grammarly responded more positively to 9 out of 15 survey items such as the amount of time spent, short and long-term benefits in student's writing, the ability to proofread independently with great confidence, speed of response, and range of errors addressed. In addition, students were more satisfied with the advice they received from Grammarly.

More recently, Zhang, Özer, and Bayazeed (2020) examined the perceptions of 42 international students at a USA university using Grammarly compared with face-to-face teaching. Results showed that students believed Grammarly to have many advantages such as being easy to use, giving helpful suggestions, providing instant responses, and being accessible, and quick. These reasons made students prefer using Grammarly to visiting the writing centers even though the students were neutral about the ability of Grammarly to help them to improve their writing skills or their grades.

To sum up, earlier studies generally show that their participants were satisfied with Grammarly and responded more positively to the feedback given by Grammarly. All the previous studies focused on intermediate or advanced students, who have a good command of the English language and who can read and understand the long explanations given by Grammarly. None of the studies has dealt with low-level students' experience with Grammarly. This study aims to fill this gap by analyzing how Grammarly can help improve low-level EFL learners' writing and the extent to which Grammarly can be useful to them.

### **3. Methods**

#### *3.1 Participants*

Two groups of low-level EFL learners participated in this study. Each group comprised 30 female students (mean age= 18.4) enrolled in an intensive English 3.5-month course at a university in the UAE. The course was a 25-hour per week course, of which 5 hours were devoted to a writing class. Immediately before the start of this course, the students sat for an IELTS exam or the Emirates Standardized Test in English (EMSAT)/or TOEFL ITP and received an overall score of 4 and below in the IELTS (the same score was obtained in the writing section) or below 825 in the EMSAT or below 380 in TOEFL. These scores are equivalent to A2 in the Common European Framework. The two groups were taught by the same teachers for one semester, including the writing teacher.

#### *3.2 Procedure*

At the beginning of the course, the two groups were asked to write a short opinion essay on online learning (about 250 words in one hour)

in English as a pretest. The test was delivered on Blackboard with the lockdown browser enabled to monitor students during the test so that they do not receive any kind of help that may affect their true level in writing. The test was analyzed by Grammarly, and the two groups received comparable scores with no significant differences between the two groups as revealed by an ANOVA test ( $p=0.655$ ). The two groups were assigned (almost every week), two writing tasks submitted online as part of the assessment in the writing course. The total number of assignments was 20. At the end of the course, the same groups were asked to write an opinion essay on using mobile phones in class as a posttest (under the same conditions applied in the pretest) Note that the two topics in the test were similar to minimize the effect of external variables as much as possible.

One of the groups (the experimental group) was asked to use Grammarly before submitting each of the 20-course assignments. As evidence of using Grammarly, the students were asked to attach the Grammarly report along with the assignment. The other group did not use Grammarly, and this was further verified at the end of the course by asking the students if they had used Grammarly during the course.

The researchers analyzed the two groups' writing using Grammarly at the beginning of the course (pretest) and at the end of the course (posttest). Additionally, all types of errors were identified and categorized into their respective groups to find out which types of writing errors were more responsive to correction. The researchers also compared the overall score received by the two groups. This is a score between 0 and 100 given by Grammarly to every piece of writing. It calculates the accuracy level of a piece of writing based on the number of words and the number and types of writing errors. It is worth mentioning that although the students in the experimental group were trained on how to use Grammarly and understand the errors and feedback once at the beginning of the course, no discussion of errors or feedback given by Grammarly was held afterwards.

Grammarly provides feedback on several types of errors such as 'correctness', 'clarity', and 'engagement'. The current study restricts itself to correctness errors. This is because these errors are easily identified and understood by lower-level students and consequently seem to be more amenable to feedback. Second, these are the types of errors that Grammarly identifies and analyzes for free. Other types are available to premium subscribers only.

The performance of the two groups in the pretest and the posttest was compared using a mixed model ANOVA, with each type of error (on its own) as the dependent factor, the group (2 groups), and time (pretest vs posttest) as the between-subjects factors, controlling for 'participant' to limit the effect of within-subject variance. All statistical tests were run at a .05 alpha level. Also, a mixed model repeated measures ANOVA was conducted to find out the differences in the two groups' performance as a whole.

**4. Results**

First, we give information on the type of errors identified by Grammarly, along with explanations and examples (presented in Table 1). We then compare the performance of each group on each type of error. In general, we notice that some errors were more amenable to correction and feedback whereas others were resistant, and no noticeable improvement was attested.

Table 1. Correctness errors

Error type	Explanation	Examples from students' essays
Formatting errors	Errors relating to improper formatting. Most errors here relate to spacing, e.g., no space after a period.	There are two advantages for using mobiles. The speed....
Spelling errors	These relate to spelling mistakes.	- Many students use <u>mobail</u> es. - Online lerning is common.
Punctuation and capitalization errors	For example, missing a comma after a dependent clause	- If students send their assignments online they will save time. - students will learn a lot.
Grammatical errors	Below are the categories of grammatical mistakes committed by the participants	
Faulty subject-verb agreement	For example, using a singular subject instead of plural	- There <u>is</u> many advantages for using mobiles in class. (are) - Online learning <u>give</u> us many chances to learn.
Word forms	Using the wrong form/part of speech of a word. For example, using the infinitive with to after 'let', and using incorrect noun number	- Online learning let us to see our weakness in using technology. - There are many <u>type</u> of mobiles. (types)
Prepositions	Wrong or missing prepositions, e.g., using 'of' instead of 'in'	- Some students are interested <u>of</u> online learning. - Students become <u>good</u> in learning many things.
Determiners and articles	Using determiners/articles (a/an/the/this, etc.) incorrectly.	- Students can use laptop in class. (The indefinite article 'a' should be added) - Students can learn from internet.
Word usage	This relates to missing/using words incorrectly, e.g., misusing the quantifier 'many' with uncountable nouns, missing relative pronouns, and confusing words ('there' instead of 'their')	- Some students need many money to buy laptops....(much) - There are many students use their mobiles in class. (a pronoun is missing here) - Mobiles help students improve there learning skills.

4.1 Formatting Errors

The two groups performed similarly in terms of formatting errors in the pretest, with a mean around 10 of formatting errors for both groups. The number of errors dropped to 2.2 in the posttest for the experimental group but decreased only to 9.2 for the control group (Figure 1).

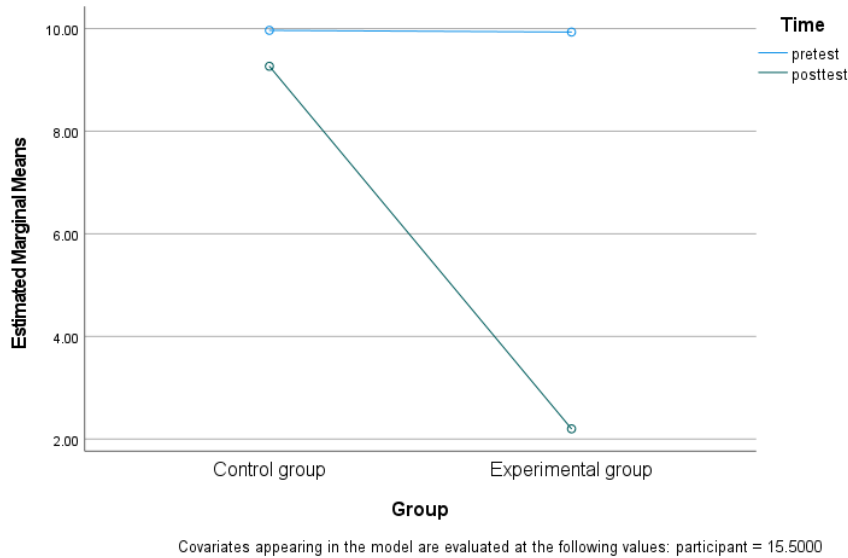


Figure 1. Means of formatting errors

A mixed model ANOVA (Table 2), controlling for ‘participant’, revealed a significant main effect for the interaction between ‘group’ (experimental and control) and ‘time’ (pretest and posttest) ( $F(1, 115) = 106.274, P=.001, \eta^2 =.48, \text{observed power}=1, R\text{-squared}=.75$ ). There was also a significant main effect for ‘group’ ( $F(1, 115)=108.299, p=001, \eta^2 = .48, \text{observed power} = 1$ ) and for ‘time’ ( $F(1, 115) = 152.793, p=001, \eta^2 = .57, \text{power}=1$ ). No statistically significant differences between participants were attested ( $p= .926$ ).

Table 2. ANOVA results of formatting errors

Dependent variable Formatting errors								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	1282.522 <sup>a</sup>	4	320.630	91.844	<.001	.762	367.375	1.000
Intercept	1741.323	1	1741.323	498.798	<.001	.813	498.798	1.000
participant	.030	1	.030	.009	.926	.000	.009	.051
Group	378.075	1	378.075	108.299	<.001	.485	108.299	1.000
Time	533.408	1	533.408	152.793	<.001	.571	152.793	1.000
Group * Time	371.008	1	371.008	106.274	<.001	.480	106.274	1.000
Error	401.470	115	3.491					
Total	9063.000	120						
Corrected Total	1683.992	119						

a. R Squared = .762 (Adjusted R Squared = .753)

b. Computed using alpha = .05

4.2 Spelling Errors

The experimental group did slightly better than the control group in the pretest (with a mean difference of less than one error (means were 11.8 and 12.7, respectively). In the posttest, the experimental group outperformed the control group with a difference of more than 4 errors less (3.3 and 8.1 errors, respectively) (Figure 2).

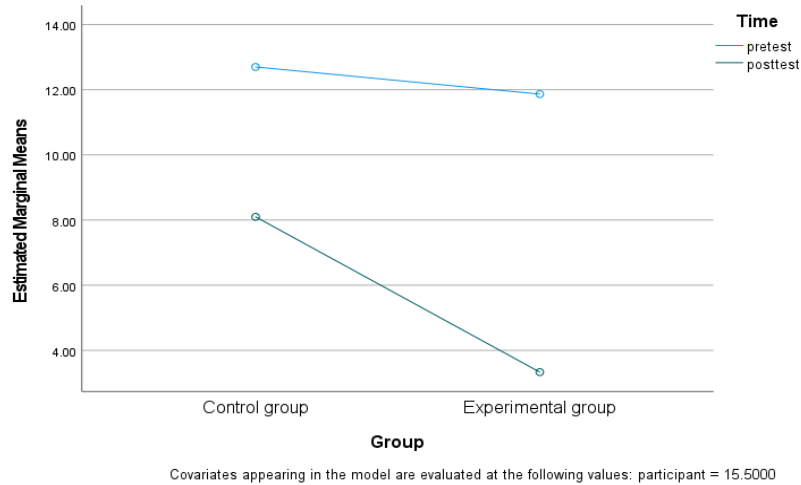


Figure 2. Means of spelling errors

A mixed model ANOVA (Table 3), controlling for ‘participant’, revealed a significant main effect for the interaction between ‘group’ and ‘time’ ( $F(1, 115) = 25.532, P=.001, \eta^2 = .18, \text{observed power}=1, R\text{-squared}= .75$ ). There was also a significant main effect for ‘group’ ( $F(1, 115) = 51.753, p=001, \eta^2 = .31, \text{observed power} = 1$ ) and for ‘time’ ( $F(1, 115) = 284.647, p=001, \eta^2 = .72, \text{power}=1$ ).

Table 3. ANOVA results of spelling errors

Dependent variable: Spelling errors								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	1649.361 <sup>a</sup>	4	412.340	90.730	<.001	.759	362.920	1.000
Intercept	2135.983	1	2135.983	469.995	<.001	.803	469.995	1.000
participant	4.494	1	4.494	.989	.322	.009	.989	.167
Group	235.200	1	235.200	51.753	<.001	.310	51.753	1.000
Time	1293.633	1	1293.633	284.647	<.001	.712	284.647	1.000
Group * Time	116.033	1	116.033	25.532	<.001	.182	25.532	.999
Error	522.639	115	4.545					
Total	11892.000	120						
Corrected Total	2172.000	119						

a. R Squared = .759 (Adjusted R Squared = .751)

b. Computed using alpha = .05

4.3 Punctuation and Capitalization Errors

Clear differences in the number of punctuation and capitalization errors were obtained in the posttest between the two groups with a mean difference of 4 errors (3.2 for the experimental group and 7.2 for the control group). This is in sharp contrast to the groups’ performance in the pretest with a difference of less than one error in favor of the experimental group (Figure 3).

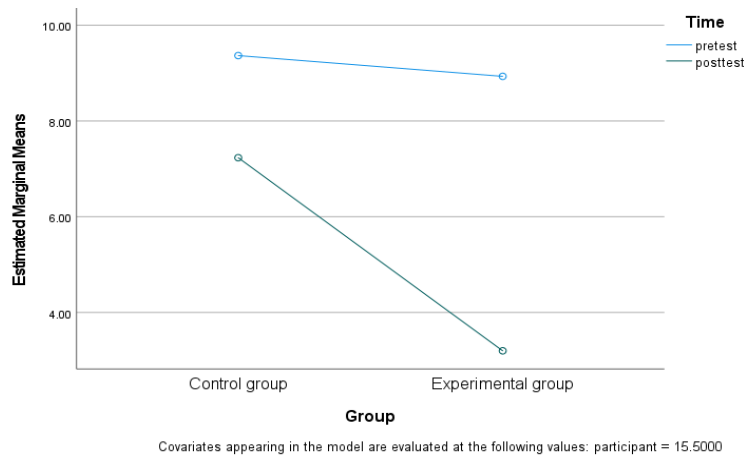


Figure 3. Means of punctuation errors

A mixed model ANOVA (Table 4), controlling for ‘participant’, revealed a significant main effect for the interaction between ‘group’ and ‘time’ ( $F(1, 115) = 42.380, P=.001, \eta^2 = .27, \text{observed power}=1, R\text{-squared}=.73$ ). The effects of ‘group’ and ‘time’ were also significant ( $F(1, 115) = 65.241, p=001, \eta^2 = .36, \text{observed power} = 1$ ) and ( $F(1, 115) = 202.365, p=001, \eta^2 = .64, \text{power}=1$ ), respectively.

Table 4. ANOVA results of punctuation errors

Dependent variable: Punctuation								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	732.209 <sup>a</sup>	4	183.052	79.812	<.001	.735	319.248	1.000
Intercept	1179.304	1	1179.304	514.184	<.001	.817	514.184	1.000
participant	21.242	1	21.242	9.262	.003	.075	9.262	.855
Group	149.633	1	149.633	65.241	<.001	.362	65.241	1.000
Time	464.133	1	464.133	202.365	<.001	.638	202.365	1.000
Group * Time	97.200	1	97.200	42.380	<.001	.269	42.380	1.000
Error	263.758	115	2.294					
Total	7188.000	120						
Corrected Total	995.967	119						

a. R Squared = .735 (Adjusted R Squared = .726)

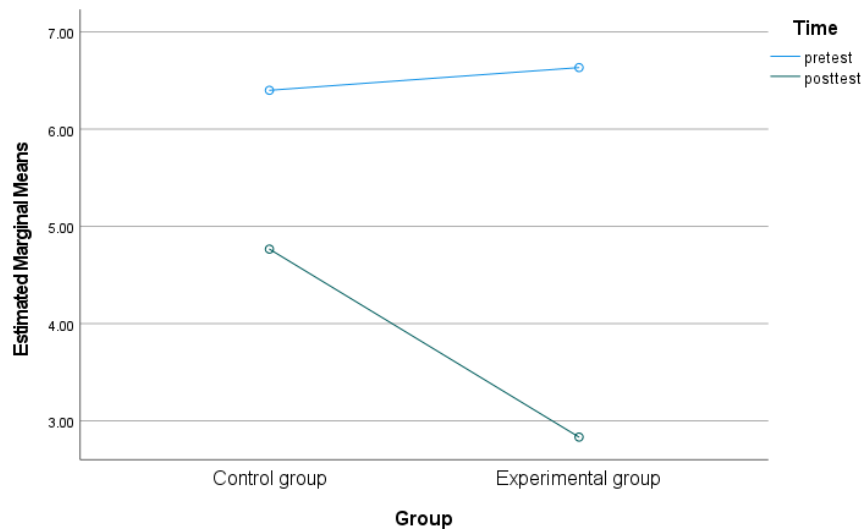
b. Computed using alpha = .05

4.4 Grammatical Errors

First, we present each category of grammatical errors separately, and then we report the results of all grammatical errors combined.

4.4.1 Subject-verb Agreement Errors

As Figure 4 shows, although the control group made slightly fewer subject-verb agreement errors than the experimental group in the pretest (6.4 and 6.6, respectively), the experimental group performed much better than the control group in the posttest (2.8 vs. 4.8 errors).



Covariates appearing in the model are evaluated at the following values: participant = 15.5000

Figure 4. Means of SV agreement errors

Statistically, a mixed model ANOVA (Table 5), controlling for ‘participant’, yielded a significant main effect, with a weaker effect size than those of other types of errors, for the interaction between ‘group’ and ‘time’ ( $F(1, 115) = 23.122, P=.001, \eta^2 = .17, \text{observed power}=1, R\text{-squared}=.60$ ). The effect of ‘group’ was also significant ( $F(1, 115) = 14.234, p=001, \eta^2 = .11, \text{observed power} = .96$ ), and the effect of ‘time’ was significant ( $F(1, 115) = 145.401, p=001, \eta^2 = .56, \text{power}=1$ ).

Table 5. ANOVA results of SV agreement errors

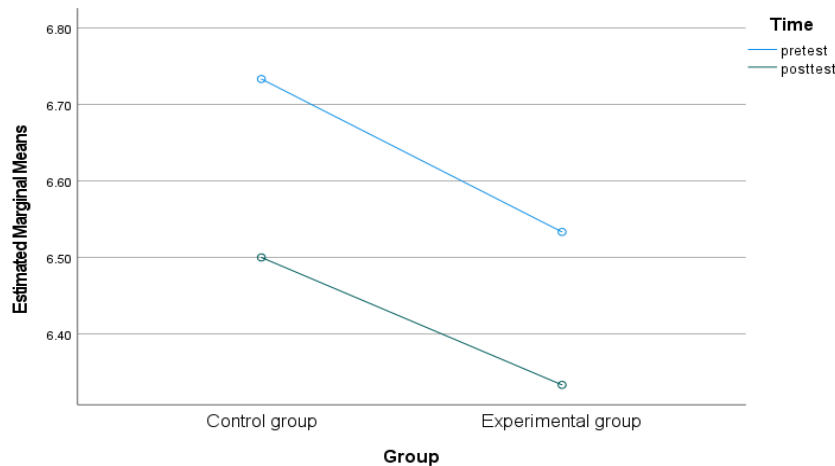
Dependent variable: SV agreement								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	278.876 <sup>a</sup>	4	69.719	45.785	<.001	.614	183.141	1.000
Intercept	796.224	1	796.224	522.889	<.001	.820	522.889	1.000
participant	.585	1	.585	.384	.537	.003	.384	.094
Group	21.675	1	21.675	14.234	<.001	.110	14.234	.963
Time	221.408	1	221.408	145.401	<.001	.558	145.401	1.000
Group * Time	35.208	1	35.208	23.122	<.001	.167	23.122	.998
Error	175.115	115	1.523					
Total	3647.000	120						
Corrected Total	453.992	119						

a. R Squared = .614 (Adjusted R Squared = .601)

b. Computed using alpha = .05

**Word form errors**

Figure 5 shows that no substantial differences were obtained in the pretest between the two groups in the number of word-form errors, with a mean around 6.5 errors across the two groups (6.7 for the control group and 6.5 for the experimental group). Likewise, the two groups' performance in the posttest was similar (6.5 for the control group and 6.3 for the experimental group). Improvement in the posttest across the two groups was minimal.



Covariates appearing in the model are evaluated at the following values: participant = 15.5000

Figure 5. Means of word form errors

Although the two groups performed slightly better in the posttest, none of the differences was statistically significant, as revealed by mixed model ANOVA test (Table 6), group (F(1, 115)=1.585, p=.211, η<sup>2</sup> = .014, observed power = .24, R-squared=.003), time (F(1, 115)=2.214, p=.139, η<sup>2</sup> = .019, observed power = .31), and group x time (F(1, 115)=.013, p=.909, η<sup>2</sup> = .000, observed power = .05).

Table 6. ANOVA results of word form errors

Dependent variable: Word forms								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	2.780 <sup>a</sup>	4	.695	1.093	.364	.037	4.371	.335
Intercept	1250.985	1	1250.985	1966.825	<.001	.945	1966.825	1.000
participant	.355	1	.355	.558	.456	.005	.558	.115
Group	1.008	1	1.008	1.585	.211	.014	1.585	.239
Time	1.408	1	1.408	2.214	.139	.019	2.214	.314
Group * Time	.008	1	.008	.013	.909	.000	.013	.051
Error	73.145	115	.636					
Total	5185.000	120						
Corrected Total	75.925	119						

a. R Squared = .037 (Adjusted R Squared = .003)

b. Computed using alpha = .05

4.4.2 Preposition Use Errors

The performance of the two groups in the pretest was exactly the same (Mean= 6.7 errors). By contrast, clear differences were attested in the posttest (Figure 6), with the experimental group outperforming the control group, with a mean difference of 1.5 errors (5.1 for the control group and 3.4 for the experimental group).

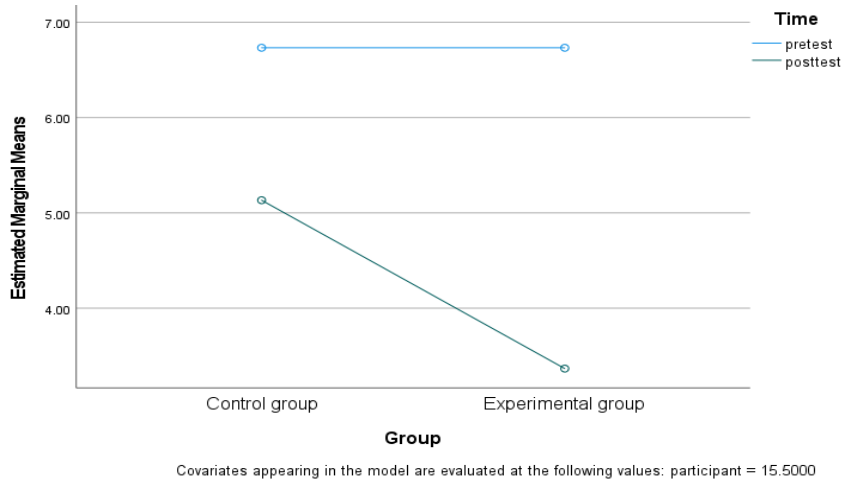


Figure 6. Means of preposition use errors

ANOVA results (Table 7), controlling for ‘participant’, revealed a significant main effect for the interaction between ‘group’ and ‘time’ ( $F(1, 115) = 34.127, P=.001, \eta p2 =.23, \text{observed power}=1, R\text{-squared}=.74$ ). The effects of ‘group’ and ‘time’ were also significant ( $F(1, 115) =34.127, p=001, \eta p2 = .23, \text{observed power} = 1$ ) and ( $F(1, 115) = 269.721, p=001, \eta p2 = .70, \text{power}=1$ ), respectively.

Table 7. ANOVA results of preposition use errors

Dependent variable: Prepositions								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	233.110 <sup>a</sup>	4	58.278	84.962	<.001	.747	339.849	1.000
Intercept	803.168	1	803.168	1170.930	<.001	.911	1170.930	1.000
participant	1.285	1	1.285	1.874	.174	.016	1.874	.274
Group	23.408	1	23.408	34.127	<.001	.229	34.127	1.000
Time	185.008	1	185.008	269.721	<.001	.701	269.721	1.000
Group * Time	23.408	1	23.408	34.127	<.001	.229	34.127	1.000
Error	78.881	115	.686					
Total	3931.000	120						
Corrected Total	311.992	119						

a. R Squared = .747 (Adjusted R Squared = .738)

b. Computed using alpha = .05

4.4.3 Determiner and Article Errors

As seen in Figure 7, the experimental group did slightly better than the control group in terms of using determiners and articles correctly in the pretest (7.7 vs. 8.1 errors, respectively). In the posttest, the performance of the control group was almost the same, with a mean of 6.5 mistakes, whereas the performance of the experimental group was much better, with about 3 errors less in the posttest (M=3.7 mistakes).



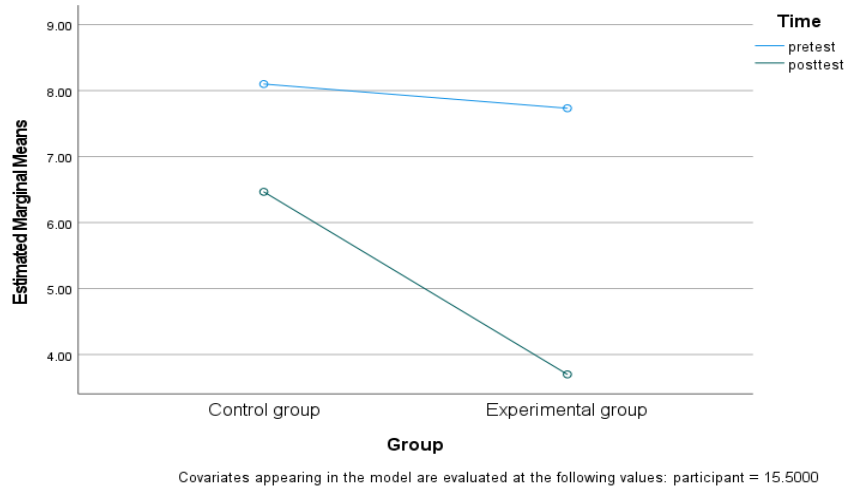


Figure 7. Means of determiner and article errors

All the differences between the two groups were statistically significant (Table 8). The interaction between ‘group’ and ‘time’ ( $F(1, 115) = 42.534, P=.001, \eta^2 = .27$ , observed power=1, R-squared= .75) was significant. Also, the effects of ‘group’ and ‘time’ were significant ( $F(1, 115) = 72.497, p=001, \eta^2 = .39$ , observed power = 1) and ( $F(1, 115) = 237.118, p=001, \eta^2 = .67$ , power=1), respectively.

Table 8. ANOVA results of determiner and article errors

Dependent variable: Determiners								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	375.198 <sup>a</sup>	4	93.800	92.353	<.001	.763	369.411	1.000
Intercept	1472.348	1	1472.348	1449.636	<.001	.927	1449.636	1.000
participant	17.532	1	17.532	17.261	<.001	.131	17.261	.985
Group	73.633	1	73.633	72.497	<.001	.387	72.497	1.000
Time	240.833	1	240.833	237.118	<.001	.673	237.118	1.000
Group * Time	43.200	1	43.200	42.534	<.001	.270	42.534	1.000
Error	116.802	115	1.016					
Total	5562.000	120						
Corrected Total	492.000	119						

a. R Squared = .763 (Adjusted R Squared = .754)

b. Computed using alpha = .05

4.4.4 Word Usage Errors

As can be seen from Figure 8, the performance of the two groups was alike in the pretest, with a .03 difference. The same trend held for the posttest; the experimental group made 5.8 word-usage mistakes, while the control group made 5.83 mistakes.

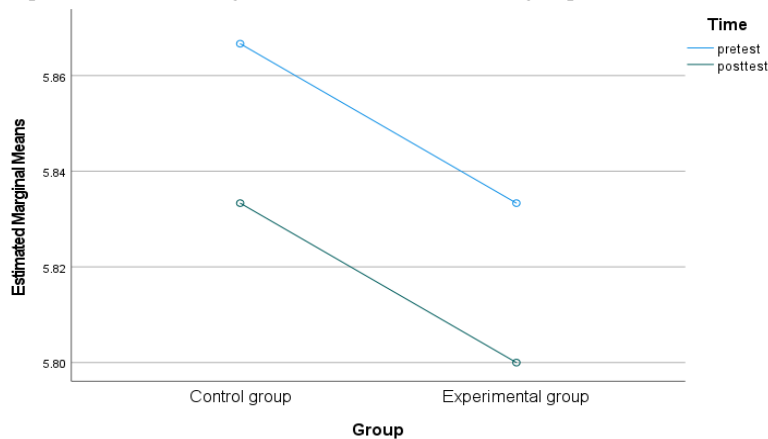


Figure 8. Means of word usage errors

As can be seen from Table 9, no statistically significant differences were attested (group x time ( $F(1, 115) = .000, P= 1, \eta^2 =.000$ , observed power=.05,  $R = .017$ ), group ( $F(1, 115) = .071, P=.790, \eta^2 =.001$ , observed power=.06), and time ( $F(1, 115) = .071, P=.790, \eta^2 =.001$ , observed power=.06)).

Table 9. ANOVA results of usage errors

Dependent variable: Word usage								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	2.808 <sup>a</sup>	4	.702	1.499	.207	.050	5.997	.452
Intercept	1062.800	1	1062.800	2269.331	<.001	.952	2269.331	1.000
participant	2.742	1	2.742	5.854	.017	.048	5.854	.670
Group	.033	1	.033	.071	.790	.001	.071	.058
Time	.033	1	.033	.071	.790	.001	.071	.058
Group * Time	.000	1	.000	.000	1.000	.000	.000	.050
Error	53.858	115	.468					
Total	4140.000	120						
Corrected Total	56.667	119						

a. R Squared = .050 (Adjusted R Squared = .017)

b. Computed using alpha = .05

4.4.5 All Grammatical Errors

The fact that two subtypes of grammatical errors were not statistically different between the two groups necessitated comparing all the grammatical groups together to find out whether the effect of the two non-significant differences cancels out the effect of the three significant differences. Mixed-model repeated measures ANOVA tests (given in Table 10), controlling for ‘participant’, revealed a statistically significant main effect for the interaction of group and time ( $F(1, 115) = 46.262, P=.001, \eta^2 =.29$ , observed power= 1), meaning that Grammarly did affect the performance of the experimental group positively. Also, the main effect of group was statistically significant ( $F(1, 115) = 59.337, P=.001, \eta^2 =.34$ , observed power= 1), and that of time was significant ( $F(1, 115) = 453.961, P=.001, \eta^2 =.80$ , observed power= 1).

Table 10. ANOVA results of all grammatical errors

Measure: MEASURE_1								
Transformed Variable: Average								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>a</sup>
Intercept	5172.661	1	5172.661	5210.476	<.001	.978	5210.476	1.000
participant	4.728	1	4.728	4.763	.031	.040	4.763	.581
Group	58.907	1	58.907	59.337	<.001	.340	59.337	1.000
Time	450.667	1	450.667	453.961	<.001	.798	453.961	1.000
Group * Time	45.927	1	45.927	46.262	<.001	.287	46.262	1.000
Error	114.165	115	.993					

a. Computed using alpha = .05

4.4.6 All Types of Errors

Taking all types of errors together, statistically significant differences were found between the two groups. A mixed-model repeated measures ANOVA (presented in Table 11), controlling for ‘participant’, revealed a significant main effect for the interaction between ‘group’ and ‘time’ ( $F(1, 115) = 171.914, P=.001, \eta^2 =.60$ , observed power=1). Also, significant main effects were attested for group ( $F(1, 115) =233.662, p=.001, \eta^2 = .67$ , observed power = 1), and ‘time’ ( $F(1, 115) =930.662, p=.001, \eta^2 = .89$ , power=1). No main effect was found for the differences between participants ( $F(1, 115) = .236, P=.628, \eta^2 =.002$ , observed power=.077).

Table 11. ANOVA results of all types of errors

Measure: MEASURE_2								
Transformed Variable: Average								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>a</sup>
Intercept	10018.738	1	10018.738	4547.377	<.001	.975	4547.377	1.000
participant	.521	1	.521	.236	.628	.002	.236	.077
Group	514.801	1	514.801	233.662	<.001	.670	233.662	1.000
Time	2050.426	1	2050.426	930.662	<.001	.890	930.662	1.000
Group * Time	378.759	1	378.759	171.914	<.001	.599	171.914	1.000
Error	253.367	115	2.203					

a. Computed using alpha = .05

These results show that the experimental group benefited from using Grammarly for all types of errors except for two subtypes of grammatical errors, namely errors related to word forms and word usage.

4.4.7 Overall Score

Both groups had similar pretest overall scores (23.6 for the experimental group and 22.8 for the control group). By contrast, the differences in the posttest increased to just under 5, with the experimental group scoring as high as 38.2. Although this does not seem to be a high score in Grammarly, it is a significant improvement (Figure 9), as also demonstrated by the results of the mixed-model ANOVA test as can be seen in Table 12.

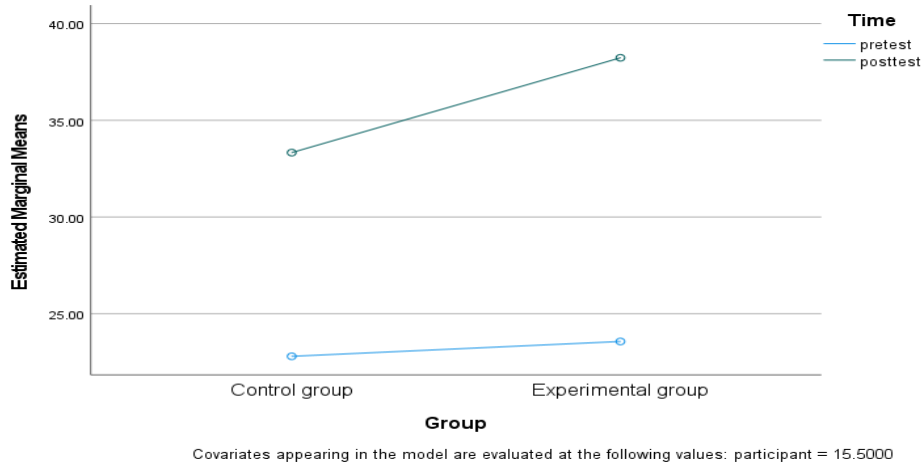


Figure 9. Means of overall score

Statistically, the main effect of the interaction between ‘group’ and ‘time’ was significant ( $F(1, 115) = 6.297, P=.013, \eta^2 = .052$ , observed power= .92, R-squared= .69), with a very weak effect size. The effect of ‘group’ was also significant ( $F(1, 115) = 11.835, p=001, \eta^2 = .093$ , observed power = .96) and the effect of ‘time’ was significant ( $F(1, 115) = 234.062, p=001, \eta^2 = .67, power=1$ ).

Table 12. ANOVA results of overall score

Dependent variable: Overall score								
Source	Type III Sum of Squares	df	Mean Square	F	Sig.	Partial Eta Squared	Noncent. Parameter	Observed Power <sup>b</sup>
Corrected Model	5421.892 <sup>a</sup>	4	1355.473	66.613	<.001	.699	266.452	1.000
Intercept	29700.144	1	29700.144	1459.576	<.001	.927	1459.576	1.000
participant	290.125	1	290.125	14.258	<.001	.110	14.258	.963
Group	240.833	1	240.833	11.835	<.001	.093	11.835	.927
Time	4762.800	1	4762.800	234.062	<.001	.671	234.062	1.000
Group * Time	128.133	1	128.133	6.297	.013	.052	6.297	.701
Error	2340.075	115	20.348					
Total	112074.000	120						
Corrected Total	7761.967	119						

a. R Squared = .699 (Adjusted R Squared = .688)

b. Computed using alpha = .05

5. Discussion and Conclusion

5.1 General Discussion

It has been shown that the experimental group benefited from using Grammarly for all types of errors except for two subtypes of grammatical errors, namely word forms and word usage errors. The types of errors that improved most were formatting errors, spelling errors, punctuation and capitalization errors, and grammatical errors, respectively. This improvement was also confirmed by the overall score obtained by the experimental group in the posttest. The statistically significant differences in the performance of the two groups in the posttest confirm that Grammarly can generally be an effective tool that can improve the writing of even low-level students. These findings agree with those of Nova (2018) and Russell and O’Neill (2019).

Furthermore, the fact that there was no noticeable improvement among the experimental group participants with respect to using word forms and word usage indicates that Grammarly cannot help low-level learners improve their writing with respect to all types of errors. This is in partial agreement with Demsey (2017) and Hoang and Kunnan (2016), who stated that Grammarly is suitable for English native speaker writers, who have the metalanguage that enables them to understand the long explanations given by Grammarly. Lack of improvement on

these two types of grammatical errors may relate to the difficulty of these errors (as also reflected by the performance of the control group) and the difficulty of understanding the feedback given by Grammarly on such errors on the part of learners. Moreover, errors relating to usage are especially problematic due to the discrepancy between Arabic usage and English usage (Abu Guba & Abu Qub'a, 2020). This means that writing instructors need to give more attention to these problematic aspects. This is in line with Van Beuningen, De Jong, and Kuiken's (2012) observation that students with limited knowledge of English language cannot understand the explanations and feedback given by Grammarly.

One might argue that the improved results might not be caused by using Grammarly; rather they could reflect the accumulated effect of teaching as the two groups completed an intensive course in English. However, the fact that the experimental group outperformed the control group in the posttest, although the two groups' performance was alike in the pretest, shows that using Grammarly played a role in improving students' writing.

To conclude, using Grammarly to improve writing skills is beneficial not only to high-level students, as established by previous research (cf. Section 2), but also to low-level students, as established in this study. However, the contribution of Grammarly to improve complex grammatical aspects such as using words and their forms properly is limited.

## 6. Limitations and Recommendations

One limitation of this study is the sample size, which is relatively small. A future study with a larger sample would lend more support to our findings. Also, this study dealt with only the free version of Grammarly; studies using the premium subscription, which checks 400 types of errors is recommended.

In light of this study results, we suggest that students should use Grammarly on a regular basis to improve their writing quality and skills. This would help learners become not only more independent but also self-confident writers. Instructors should encourage students to use Grammarly and guide them to understand and benefit from the feedback provided. Moreover, instructors should focus on the other types of errors that were difficult to rectify as AWE technology cannot totally replace the direct feedback given by teachers.

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